



Rockcycle[®]

ROCKWOOL UK Recycling Service



What is Rockcycle®?

Rockcycle is a recycling service that you can use to return new off-cuts and unused ROCKWOOL stone wool insulation from construction sites in the UK.

Our dedicated recycling facility in South Wales is able to recycle ROCKWOOL stone wool insulation made in the UK, supporting a circular economy in the construction industry by turning it into new product and diverting waste from landfill.

Why use the service?

Construction waste recycling is becoming an increasing priority, driven by regulatory requirements, economic realities, and environmental needs.

Architects, construction companies and their clients are seeking ways to reduce waste at building sites and demanding a more sustainable approach to using construction materials.

Rockcycle offers a practical route for contractors seeking to operate more sustainably by reducing waste to landfill.

Recycling through Rockcycle can also contribute towards credits in building sustainability assessments such as BREEAM and LEED.

Using the Rockcycle scheme involves a cost per project, which may vary due to the logistics and distances involved. A price will be provided upon each application.

What types of material does ROCKWOOL UK take back?

We can accept ROCKWOOL UK made stone wool insulation off-cuts and unused ROCKWOOL UK stone wool that originate from our South Wales factory.

We cannot accept stone wool, glass wool or other insulation materials from manufacturers other than ROCKWOOL UK, nor contaminated materials as detailed below.

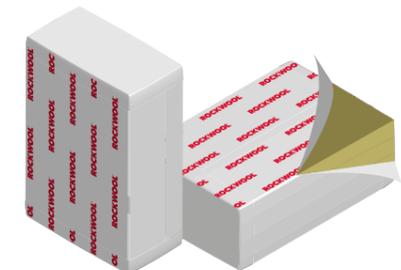
Accepted products*

INSTALLATION OFF-CUTS



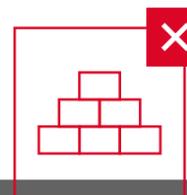
- Off-cuts from new ROCKWOOL UK stone wool products
- Clean, dry and free from contamination
- Waste code: 17 06 04

UNUSED MATERIAL



- Unused material from new ROCKWOOL UK stone wool products
- Waste code: 17 06 04

NOT PERMITTED



Materials other than ROCKWOOL UK stone wool



Waste codes other than 17 06 04



Products that do not originate from our UK factory



Used ROCKWOOL UK stone wool material from renovation and demolition



Contaminated or wet ROCKWOOL UK stone wool material

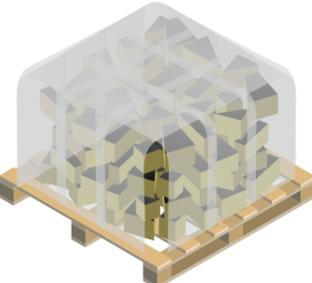
*Subject to acceptance and compliance with our full terms and conditions

Returns of installation off-cuts and unused material

There are three main ways of returning material to ROCKWOOL UK. We can accept waste that has been sorted, stored and securely wrapped onto a pallet, or material collected in builders bags returned on pallets, or material baled and securely wrapped onto a pallet.

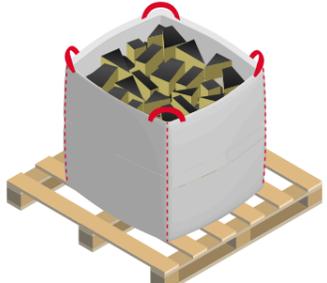
Other return methods may be considered depending on volume and feasibility.

PALLETS



- Off-cuts securely wrapped onto a pallet
- Pallet size: 1200x2400mm

BUILDERS BAG



- 1m³ max volume and weight no greater than 200kg
- Pallet size: 1200x2400mm

BALES



- Bales of stone wool securely wrapped onto pallet
- Max weight no greater than 450kg
- Pallet size: 1200x2400mm

✓

NOT PERMITTED



Unsecured material not on a pallet or in a builders bag



Plastic packaging or wrapping other than that which is used to secure material



Pallets other than 1200x2400mm and builders bags over 200kg in weight



Material stored in plastic bags or other material not mentioned above

IMPORTANT - Any returns that are contaminated with non-permitted material and substances will result in the complete load being rejected and returned to the originator at the originator's cost. Contaminating materials include:

- Wall ties, screws and nails
- General construction waste
- Cans and bottles
- PPE
- Hazardous waste
- Liquids

Note: This list is not exhaustive, each delivery is assessed for quality and suitability. See page 3 for acceptance criteria.

Transport

For transactional customers of ROCKWOOL UK, we can organise a direct to site collection or utilise our logistics network through a backload delivery.

It is possible to arrange your own transportation, pending the appropriate waste carrier licenses of the haulier and the delivery and booking acceptance into our system.

ROCKWOOL LOGISTIC NETWORK



- We can arrange collections direct to site via our logistics network
- Backload collection following delivery of new ROCKWOOL products can also be arranged
- Coordination of collection is typically within 7-10 days - lead times can vary depending on availability and demand
- The ROCKWOOL logistics fleet consists of articulated vehicles - and site suitability should be considered when arranging collection
- Standard delivery vehicles are 16.5m long articulated HGVs, weighing up to 44T

✓

THIRD-PARTY LOGISTICS



- We accept deliveries from third-party hauliers who have the necessary waste carrier licenses
- Details of such licenses must be supplied to ROCKWOOL before acceptance

✓

NOT PERMITTED



Unscheduled deliveries and arrangements not processed through our dedicated Rockcycle department



Hauliers without a waste carrier licence



Participation in the scheme without the Rockcycle Waste Acceptance Criteria document

IMPORTANT - To participate in the Rockcycle service, you will be required to read and sign our Waste Acceptance Criteria document.

How to participate

The Rockcycle recycling service is available for all customers of ROCKWOOL UK across the UK.

Prices are provided per use to the Rockcycle services. A price will be offered upon each application.

We have tailored the service to help make recycling stone wool even easier.

Please contact us to discuss recycling opportunities for your next project.

Call 01656 868400 or email customersupportcentre@rockwool.com



March 2024

ROCKWOOL Limited

Pencoed
Bridgend
CF35 6NY

Tel: 01656 862 621
info@rockwool.com
rockwool.com/uk



Version 1.00 March 2024

© ROCKWOOL 2024. All rights reserved.